



PATENT  
Docket No. 99-445

2/4/3  
7/16/03  
D.

CERTIFICATE OF MAILING UNDER 37 CFR § 1.8(a)

I hereby certify that this Amendment is being deposited with the United States Postal Service on this date,  
7/7/03, with sufficient postage as first class mail/priority mail addressed to Mail Stop Non-Fee  
Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Mary E. Anza

(typed or printed name of person mailing paper)

Mary E. Anza  
(Signature of person mailing paper)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	Customer No.: 32127
	)	
John Richard ZAVGREN, Jr.	)	Group Art Unit: 2663
	)	
Serial No.: 09/489,517	)	Examiner: D. Ferris
	)	
Filed: January 21, 2000	)	
	)	
For: SYSTEMS AND METHODS FOR	)	
VISUALIZING A COMMUNICATIONS	)	
NETWORK	)	

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
JUL 11 2003  
Technology Center 2600

Sir:

**AMENDMENT**

In response to the non-final Office Action, dated April 7, 2003, please amend the  
above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 11 of this paper.